

RESOURCE GUIDE

County of Roanoke; Roanoke City; Vinton; City of Salem

This listing of agencies and programs is grouped according to the services they provide. It is **not all inclusive**, nor does it list all the services provided by any agency. For more information dial 2-1-1 or 1-800-230-6977. **IF FACED WITH AN EMERGENCY, DIAL 911 OR YOUR LOCAL POLICE DEPARTMENT.**

ABUSE & NEGLECT OF ADULTS

Adult Abuse & Neglect Hotline(888) 832-3858
Adult Protective Services.....(540) 387-6040
Social Services: Roanoke County.....(540)387-6087
Social Services: Roanoke City.....(540) 853-2591

ABUSE & NEGLECT OF CHILDREN

VA Child Abuse & Neglect Hotline(800) 552-7096
Prevent Child Abuse, VA(800) 244-5373
Social Services: Roanoke County.....(540)387-6087
Social Services: Roanoke City.....(540) 853-2591

CLOTHING

Rescue Mission.....(540)343-7227
St. Mark's Lutheran Church.....(540) 344-9051
Samaritan Inn.....(540) 343-1447

CONSUMER COMPLAINTS & PROTECTION

Better Business Bureau(540) 342-3455
Consumer Identify Theft(540) 562-3570

CRISIS INTERVENTION/PREVENTION

Blue Ridge Behavioral Healthcare.....(540) 266-7200
After Hours.....(540) 981-9351
Carilion CONNECT.....(800) 284-8898
Family Violence & Sexual Assault.....(800) 838-8238
Lewis-Gale Clinic - RESPOND.....(800) 541-9992
Support Systems, Inc.....(540) 767-2667
Suicide Hotline:
English.....(800) 273-8255
Spanish.....(800) 784-2432

DISABILITY SERVICES

Blue Ridge Autism Center.....(540) 366-7399
Blue Ridge Ctr for Independent Living.....(540) 342-1231
Brain Injury Services(540) 344-1200
FREE (Rehab Equipment).....(540) 777-4929
Dept of Aging & Rehab Services(540)204-9725
Dept for Blind & Vision Impaired(540) 561-7475
Dept of Deaf & Hard of Hearing(540) 342-0031
Local Office on Aging.....(540) 345-0451

DOMESTIC VIOLENCE

LGBTQ Partner Abuse Hotline*(866) 356-6998
TAP Domestic Violence.....(540) 283-4800
After Hours.....(540) 580-0775
VA Sexual & Domestic Violence Hotline* .(800) 838-8238
Sexual Response and Awareness (SARA).(540) 345-7273

EDUCATION

TAP: HeadStart/Early HeadStart.....(540) 767-6093
Roanoke County Public Schools(540) 562-3900
Roanoke City Public Schools(540) 853-2502
City of Salem Public Schools.....(540) 389-0130

EMPLOYMENT SERVICES

Dept. for Aging & Rehabilitation Services....(540)204-9725
Goodwill of the Valleys.....(540) 581-0620
Workforce Center/Virginia Careerworks....(540) 483-0179
VA Employment Commission(540) 204-9660
Veterans' Employment Services(800) 827-1000
Virginia Western Community College.....(540) 857-8922

EX-OFFENDER REENTRY

Total Action for Progress (TAP).....(540) 283-4800
Dist 15 Probation & Parole(540) 387-5257
Virginia CARES.....(540) 342-9344

FINANCIAL ASSISTANCE

Presbyterian Community Center (Vinton)..(540) 982-2911
Salvation Army Roanoke Corps.....(540) 343-5335
St John's Episcopal Church.....(540) 409-6300
Social Services: Roanoke County.....(540)387-6087
Social Services: Roanoke City.....(540) 853-2591

FINANCIAL COUNSELING

AARP Foundation.....(888) 687-2277
ClearPointCreditCounseling.....(877) 877-1995
Money Management International.....(866) 490-9439
Financial Empowerment Center.....(540)427-6811

FOOD

Bonsack Baptist Church.....(540) 343-5539
Christian Soldiers/82nd Airborne(540)206-3466
Rosalind Hills Baptist Church.....(540)344-7888
Salem Food Pantry.....(540) 389-6938
Salvation Army.....(540) 343-5335

HEALTH/MEDICAL

Affordable Denture Care(800) 336-8873
Bradley Free Clinic.....(540) 344-5156
New Horizons Healthcare.....(540) 362-0360
Roanoke City Health Dept(540) 283-5050
Salem Health Dept.(540) 387-5530
Vinton Health Dept.....(540) 857-7800
FAMIS(866) 873-2647

HOUSING/HOMELESS PREVENTION

Housing & Urban Development*(800) 842-2610
VA Housing Search*(877) 428-8844
Roanoke Housing Authority.....(540) 983-9281
Total Action for Progress (TAP).....(540) 283-4800
Homelessness Services/Central Intake....(540) 853-1163
Foreclosure Counseling(800) 842-2610

HOUSING—Rehab/Repair

Renovation Alliance.....(540) 400-0959
SERCAP.....(540) 345-1184
Total Action for Progress (TAP).....(540) 283-4800

LEGAL SERVICES

Blue Ridge Legal Services.....(540) 344-2080
VA Lawyer Referral Line(800) 552-7977
VA Legal Aid(866) 534-5243

MEDICATION (see also Health/Medical)

Helping Hands.....(540) 366-2490
Partnership for Prescription*(888) 477-2669
VA Drug Card *(866) 413-9778

MENTAL HEALTH & SUBSTANCE ABUSE

Blue Ridge Behavioral Healthcare.....(540) 343-3007
Commonwealth Catholic Charities.....(540) 278-1653
Family Service of Roanoke Valley.....(540) 563-5316
Health Matters.....(540-776-1946
Bradley Free Clinic.....(540) 344-5156

PARENTING/PREGNANCY

Blue Ridge Women's Center.....(540) 362-4357
Commonwealth Catholic Charities.....(540) 342-0411
Father's First.....(540) 767-6230
Greene Memorial UMC.....(540) 344-6225
Planned Parenthood.....(540) 562-3457
Roanoke City Health Dept.....(540) 283-5050
Salem Health Dept.....(540) 387-5530
Straight Street.....(540) 206-4030
Vinton Health Dept.....(540) 857-7800

REFUGEE & IMMIGRATION

Citizenship & Immigration Services(800) 375-5283
Commonwealth Catholic Charities.....(540) 342-0411

SENIOR SERVICES

AARP Foundation.....(888) 687-2277
Alzheimer's Association(540) 345-7600
Local Office on Aging.....(540) 345-0451

TAX PREPARATION

AARP Foundation.....(888) 434-7598
Earned Income Tax Credit(800) 906-9887
United Way of Roanoke Valley.....(540) 777-4200
US Internal Revenue Svcs*(800) 829-1040

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TRANSPORTATION

LOA Area Agency on Aging.....(540) 345-0451
LogistiCare.....(866) 386-8331
RADAR/STAR/CORTRAN.....(540) 343-1721
Valley Metro.....(540) 982-0305
Helping Hands.....(540) 366-2490
Responsible Rides/Freedom First.....(866)389-0244
Credit Union

VETERANS

AMVETS.....(540) 597-1703
Disabled American Veterans(540) 206-2575
Roanoke Veterans Center.....(540) 342-9726
Salem VA Medical Center.....(540) 982-2463
Total Action for Progress (TAP).....(540) 283-4800
US Dept. of Veteran Affairs(800) 827-1000
Veteran Affairs, Survival Hotline*(800) 273-8255x1
Virginia Dept. of Veterans' Services(804)786-0286

* Multi-lingual capabilities

VOLUNTEER PROGRAMS

CALL 2-1-1



Virginia

Last updated: February 2021